



ABOUT US

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About Us

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Welcome to Rockefeller's, established in 2011. We are an exclusive independent family business that specialises in luxurious, high-end watches, diamonds, jewellery & pearls. We have some of the finest brands on the market, and we pride ourselves in our ability to deliver the most excellent and rare pieces with competitive pricing which others cannot offer, with over 25 years of experience in the watch & jewellery industry.

Here at Rockefeller's, we strive to provide a personal service to all our clients, new & old. Since our founding, we have been building trust with new and existing customers by ensuring that transactions with us go through smoothly, discreetly, and completely to the customer's satisfaction.

We pride ourselves in often being able to source the impossible, so please inquire, and we will do our best to find a time piece you desire or provide you with a comparable current model as a second choice.

We highly suggest to our customers, that prior to making a purchase of such a high caliber to do their research, and make sure all of their questions are fully answered. Thank you for choosing us for the opulence you crave.

Why we don't have testimonials on our website?

Just about every website out there has a Testimonial page that has multiple entries, from customers all over, raving about how great that website is, and how satisfied they are with the product they bought.

Building trust online is difficult to do properly but very easy to fake. You don't see any customer testimonials on our site frankly because we think they're clichéd and flawed. Any testimonials you see on any website on the Internet might be completely fabricated.

Common sense says we control everything on our website, so we can put up as many testimonials as we like, all positive of course, and there is no way to verify how true the information is. How many times have you read "Great company, great deal, excellent customer service, Bob from London". It's almost a cliché now.

We'd rather you do research on us to make sure you're making your purchase with a company that can be trusted. We established this website a while ago, however, we started on eBay prior to this. So, the first and best place you should look if you are a new client is on eBay.

With eBay, all feedbacks are real comments from real clients, and these cannot be faked. Furthermore, you can actually contact these people through the eBay system, and ask them what their experience was like with the seller. Google or search on eBay the account: "rockefellersmanchester (<https://www.ebay.com/usr/rockefellersmanchester>)" and you will encounter 51 pages, over a decade old, with 100% positive reviews. Additionally, you can find our very credible account on Instagram (<https://www.instagram.com/rockefellersjewellers/>). The Instagram account is updated with seasonal discounts and unique items on a daily basis for more than 5 years now.

Lastly, Rockefeller's isn't just an online store. We have our very own boutique, situated in the city centre of Manchester. Feel free to stop by and pay us a visit (<https://www.google.com/maps/dir//rockefellers+jewellers/@53.4835265,-2.2480549,12z/data=!4m8!4m7!1m0!1s2.2468095!2d53.481596>). That way, you'll be able to touch and feel your potential purchase and take the anxiety out of waiting for a package worth tens of thousands of Pounds.



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